



YOUR **TRAINING** GUIDE











Berlin



Lufthansa
Aviation Training

Home of Training Excellence

KEY MAP

-  Baggage Room
-  Break Room
-  Copy Room
-  Computer-Based Training
-  Gas Station
-  Prayer Room
-  Restroom Men
-  Restroom Women

-  Briefing Room
-  Flat Panel Trainer
-  Full-Flight Simulator
-  Mock-up (Flight Deck)
-  Service Center




-  Lufthansa Aviation Training
-  Parking
-  Suburban Train Station

TABLE OF CONTENTS

Location

Lufthansa Aviation Training Center	4
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Directions

By Aircraft and Suburban Train	5
By Car, Taxi, Bus	6
By Train	7

Simulators

Overview	8
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Floor Plans

Buildings A, B / Ground Floor	9
Buildings A–D / First Floor	10
Building E / First Floor	11

Services

Services of Lufthansa Aviation Training	12
Business Services	13
Food and Beverages	14
Lockers, Parking, First Aid	15
Customer Satisfaction Management	16



LUFTHANSA AVIATION TRAINING CENTER

[More Information](#)
Floor Plans p. 9

The Lufthansa Aviation Training Center Berlin is located near the BER Airport.



DIRECTIONS BY AIRCRAFT AND SUBURBAN TRAIN

➤ **More Information**
 By Car p.6
 By Train p.7

You can take the suburban train from the terminals to "Grünbergallee". From there, it's only a five-minute walk to the Training Center.



DIRECTIONS BY CAR, TAXI, BUS



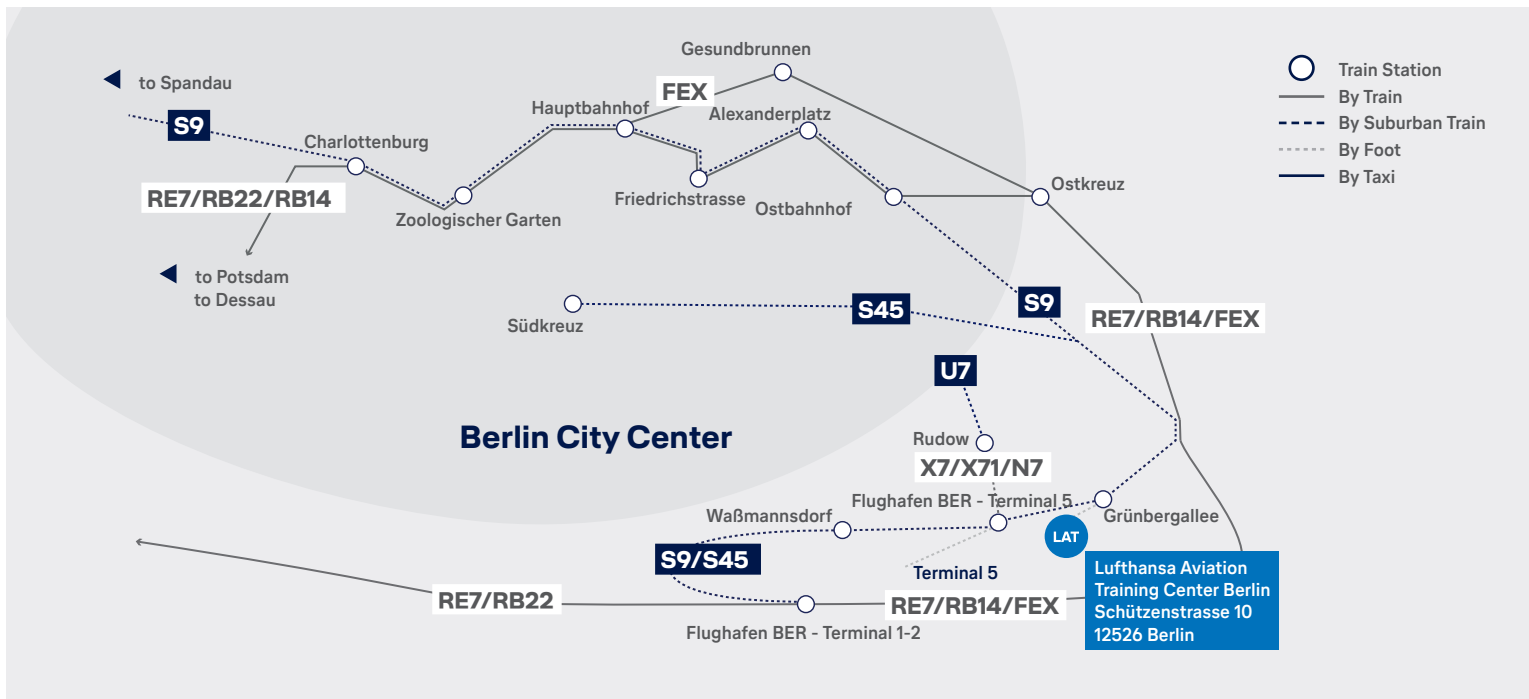
More Information

By Aircraft and
Suburban Train p.5
By Train p.7
Floor Plans p.9

The Lufthansa Aviation Training Center Berlin is easily accessible by car or taxi. From the A113 ("Schönefeld-Süd" exit) or the A117 highway, take the B96a as shown.

Important:

Parking space outside the Training Center is limited. Please use public transport or crew transportation wherever possible.



DIRECTIONS BY TRAIN

 **More Information**
Map Training Center p. 4

The S9 suburban train takes you from the direction of Charlottenburg to “Grünbergallee”. From there, it’s only a five-minute walk to the Training Center. From the city center, the RE7, FEX and RB14 trains

get you to Flughafen BER Terminal 1-2 railway station in approximately 30 minutes. From there please use the bus, taxi or suburban train. The departure times can be found online at: www.bvg.de/en

SIMULATORS OVERVIEW

Full-Flight Simulators Airbus

Airbus A310-300/A300-600 (FT26)

B First Floor

Airbus A320-200 (FT43)

D First Floor

Airbus A320-200 (FT44)

E First Floor

Airbus A320 ceo (FT80)

E First Floor

Building

Flat Panel Trainer Airbus

Airbus A320

A Ground Floor

Flat Panel Trainer Bombardier

Building

Bombardier CRJ 200/700/900

A Ground Floor

Full-Flight Simulators Boeing

Boeing 737-800 (FT35)

C First Floor

Boeing 737-300 (FT38)

D First Floor

Boeing 737-800 (FT46)

D First Floor

Boeing 737-800 (FT45)

B First Floor

Boeing 777-200LR (FT62)

E First Floor

Building

Mock-up Airbus

Airbus A320

B Ground Floor

Mock-ups Boeing

Building

Boeing 737-300

B Ground Floor

Boeing 737-800

B Ground Floor

Boeing 777-200

B Ground Floor

Full-Flight Simulators

Bombardier

Bombardier CRJ 100/200 (FT28)

B First Floor

Bombardier CRJ 900 (FT29)

B First Floor

Bombardier CRJ 900 (FT39)

D First Floor

Building

Mock-up Bombardier

Bombardier CRJ 200/700/900

B Ground Floor

Building



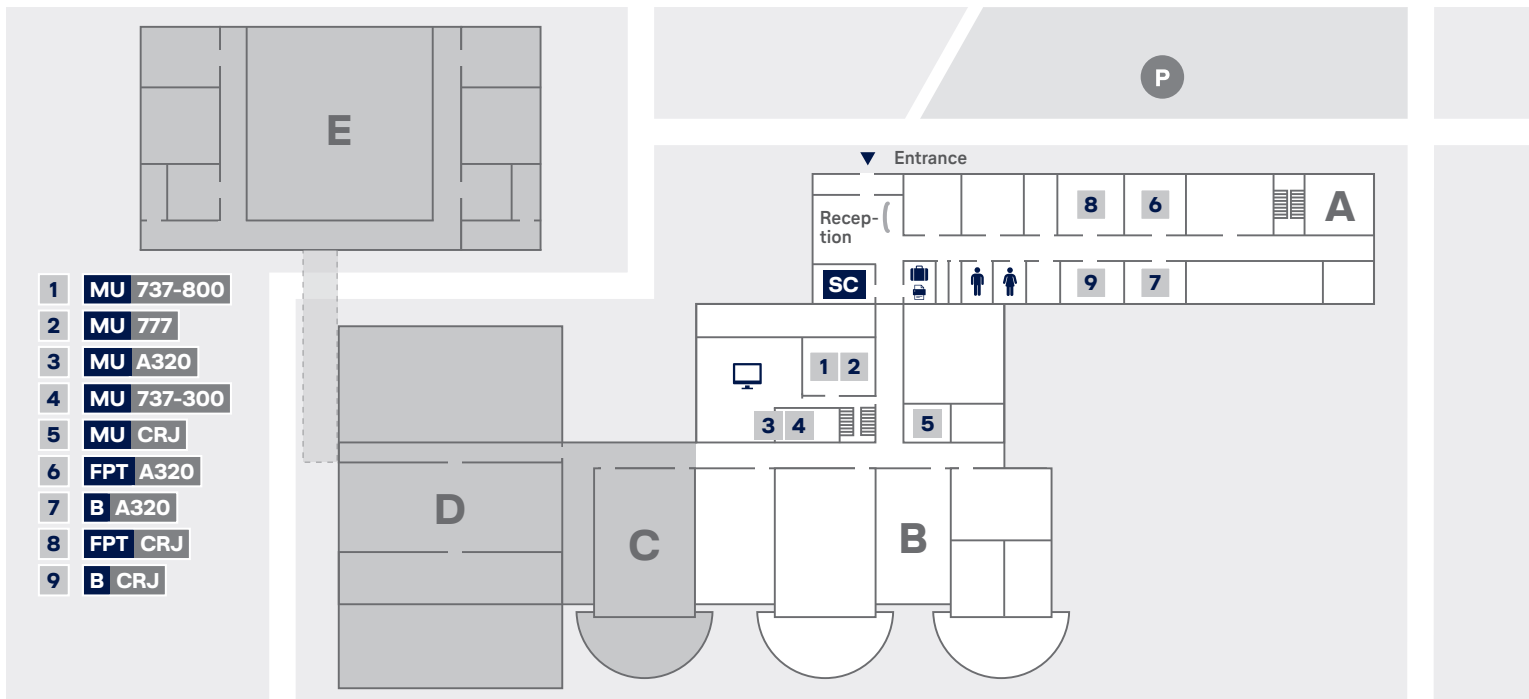
More Information

Building

A, B Ground Floor p.9

A-D First Floor p.10

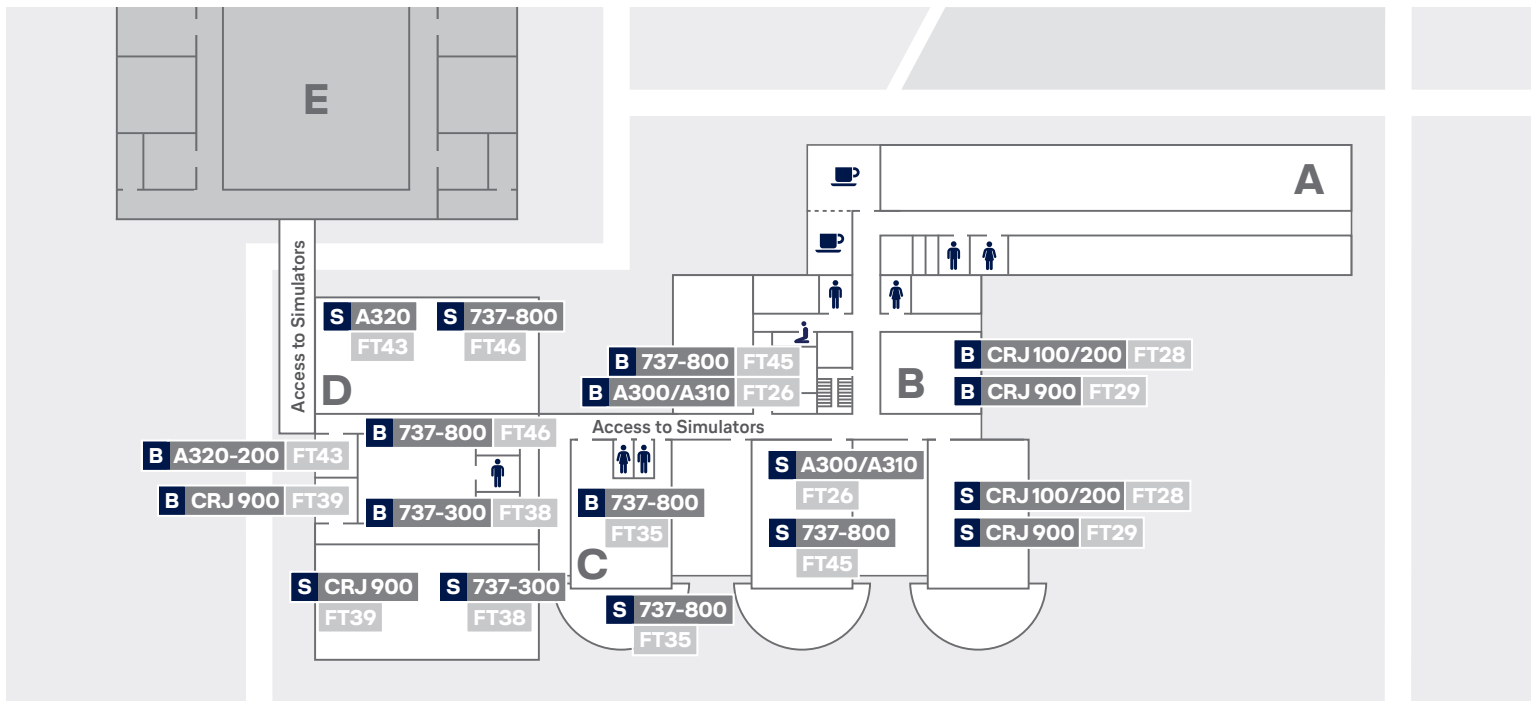
E First Floor p.11



FLOOR PLANS / BUILDINGS A, B / GROUND FLOOR

The Lufthansa Aviation Training Center Berlin features 12 Full-Flight Simulators, 2 Flat Panel Trainers for the A/C types Airbus A320, and

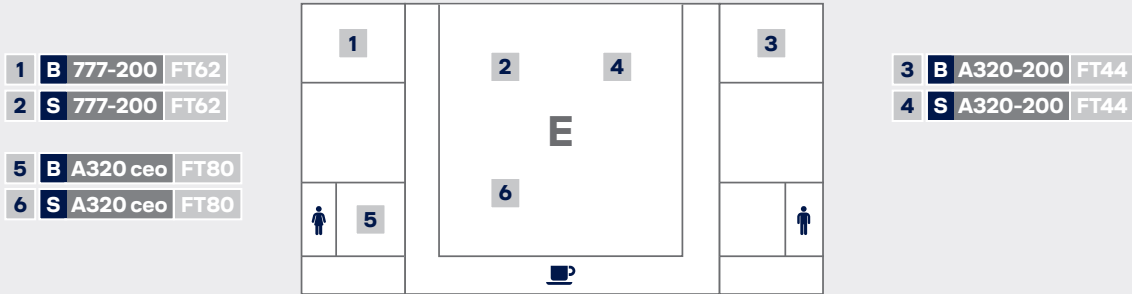
CRJ200/700/900. You will also find 5 Flight Deck Mock-ups.



FLOOR PLANS / BUILDINGS A-D / FIRST FLOOR


[More Information](#)
Building E
 First Floor p.11

You can reach all simulators via the galleries on the First Floor.



FLOOR PLANS / BUILDING E / FIRST FLOOR

You can reach all simulators via the galleries on the First Floor.

SERVICES OF LUFTHANSA AVIATION TRAINING

Group Services of Lufthansa Aviation Training

We are there for you: 24 hours a day, 7 days a week.

Phone: +49 69 696 72 444

Fax: +49 69 696 93 950

E-mail: info@lat.dlh.de

Service Center Berlin

You concentrate on your training; we handle everything else. Our Service Center is always there for you – either to book a flight, hotel, or taxi or to answer questions and provide useful tips and information.

Opening hours: Mon–Fri 7:30 a.m. to 4:00 p.m.

Lufthansa Aviation Training Center

Schützenstrasse 10, 12526 Berlin

Phone: +49 30 88 75 57 10

Fax: +49 30 88 75 57 78

E-mail: info@lat.dlh.de

Entrance

Bldg. A, Ground Floor

> 9

SERVICES / BUSINESS SERVICES

Internet

Terminals with free internet access:

Near the Computer-Based Training	Bldg. B, Ground Floor	> 9
Break Rooms	Bldg. A, E, First Floor	> 10, 11

Wi-Fi Zones (public_wifi)

There are hot spots throughout the whole building that are available 24/7.

Copy Room

Opposite the Service Center	Bldg. A, Ground Floor	> 9
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Services

Please ask our colleagues at the Service Center.

They will be glad to assist you.	Bldg. A, Ground Floor	> 9
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SERVICES / FOOD AND BEVERAGES

Vending Machines/Break Rooms

In our Break Rooms, snacks are available from the vending machines 24 hours a day, 7 days a week.

Bldg. A, E, First Floor

> 10, 11

SERVICES / LOCKERS, PARKING, FIRST AID

Baggage

There is a storage room available opposite the Service Center.

Bldg. A, Ground Floor, opposite the Service Center > 9

Parking

Parking space is available in the P1 area. Please ask the porter at the entrance about availability of parking spaces directly in front of Building A.

In front of Bldg. A > 9

First Aid

Trained first aid staff can be requested via the Service Center or the Maintenance Team. Bldg. A, Ground Floor

> 9

Prayer Room

Bldg. B, First Floor

> 10

SERVICES / CUSTOMER SATISFACTION MANAGEMENT

We value your feedback

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

Our staff

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

eTLB Satisfaction Survey

After your simulator session, a short satisfaction survey will appear on the display of your eTLB (electronic Technical Log Book). This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB outside of every simulator.

E-mail and contact

Would you like to send feedback from outside the Training Center? Please e-mail us at info@lat.dlh.de, or visit our website lufthansa-aviation-training.com and use the contact form in the contact area.

Lufthansa Aviation Training Berlin GmbH
Lufthansa Aviation Training Operations Germany GmbH
Schützenstrasse 10
12526 Berlin
Germany

Contact

Lufthansa Aviation Training Berlin GmbH

Phone: +49 30 887 55710

Fax: +49 30 887 55778

E-mail: info@lat.dlh.de

lufthansa-aviation-training.com

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