



## **KEY MAP**

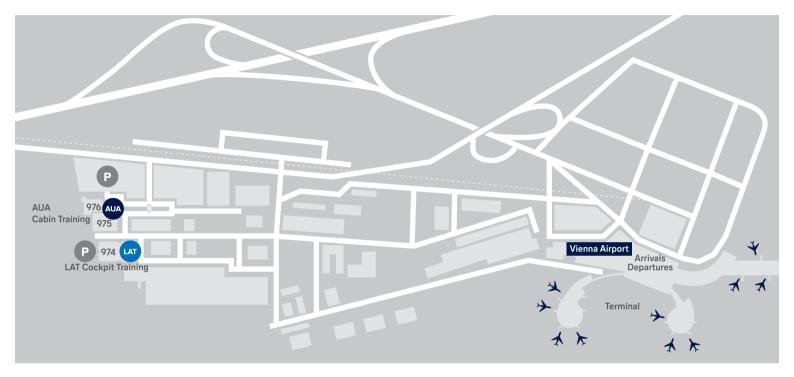
- Break Room
- Copy Room
- Lift.
- Lockers
- Restroom Men
- Restroom Women

- B Briefing Room
- C Conference Room
- CR Class Room
- **FPT** Flat Panel Trainer
- FTD Flight Training Device Level 2
- **MU** Mock-Up
  - **S** Full-Flight Simulator
- sc Service Center
- VR Virtual Reality

- Austrian Airlines
- Lufthansa Aviation Training
- P Parking

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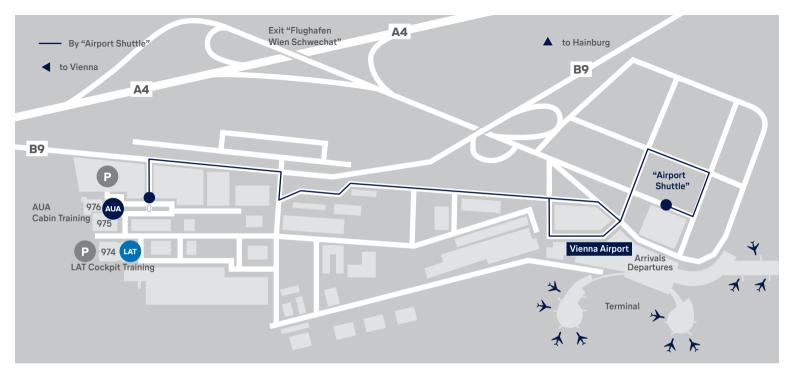


## LUFTHANSA AVIATION TRAINING CENTER



The Vienna Aviation Campus is located in the immediate vicinity of Vienna International Airport, which, as Austria's largest commercial airport, is easily accessible by public transportation.

YOUR TRAINING GUIDE Location



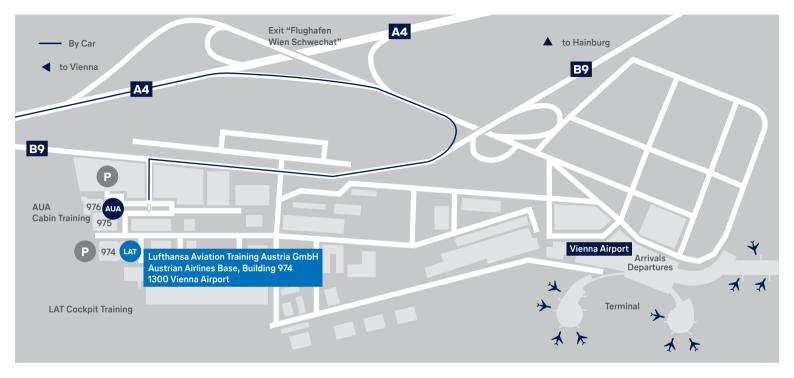
### DIRECTIONS BY AIRCRAFT



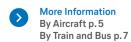
#### More Information

By Car p. 6 By Train and Bus p. 7 Train and Bus Schedule p. 8 Whether you arrive by air or come to the airport on a train or bus from Vienna, please take the "Airport Shuttle" bus (Terminal 3, arrivals, bus stop no. 1). The shuttle to the Training Center takes 10 minutes. Please get off at the Austrian Airlines (AUA) main entrance.

YOUR TRAINING GUIDE Directions 5

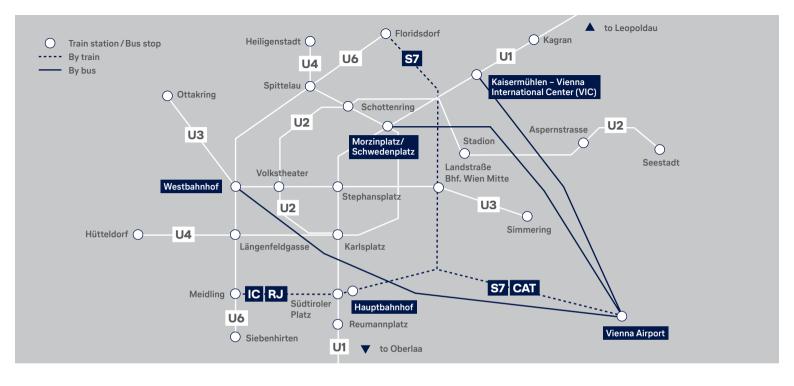


## DIRECTIONS BY CAR



From Vienna, take the A4 motorway in direction to the airport. Leave the motorway at exit "Flughafen Wien Schwechat" and follow the signs in direction "Fischamend West/ Schwechat". Take B9 road in direction "Schwechat" and exit at "Austrian Airlines Flughafen Basis", which is next to a car park.

YOUR TRAINING GUIDE Directions 6



# DIRECTIONS BY TRAIN AND BUS (EXTERNAL)



The City Airport Train (CAT) takes you directly from "Wien Mitte" to the airport every 30 minutes. Travel time ist 16 minutes. The S7 suburban train from "Wien Mitte" takes 23 minutes. IC and RJ

trains depart from "Meidling" every 30 minutes to the airport. Various bus lines (Vienna Airport Lines) serving different points in Vienna take you directly to and from the airport.

YOUR TRAINING GUIDE Directions

## DIRECTIONS TRAIN AND BUS SCHEDULE

The departure and arrival times of the current schedules are posted at the stations.



### From Vienna City to Lufthansa Aviation Training Center Vienna

S7 Wien Mitte > Vienna Airport			
04:19	$\rightarrow$	04:42	every 30 min. (04:30-23:45)
CAT Wien Mitte > Vienna Airport			
05:37	$\rightarrow$	05:53	every 30 min. (05:36-23:06)
Airport Shuttle Airport Arrival > AUA Main Entrance			
05:30	$\rightarrow$	05:43	every 15 min.* (05:30-08:30) every 30 min. (08:30-14:00) every 15 min.* (14:00-16:00) every 30 min. (16:00-23:30)

### From Lufthansa Aviation Training Center Vienna to Vienna City

Airport Shuttle* AUA Main Entrance > Vienna Airport			
05:52	$\rightarrow$	06:00	every 30 min. (05:52-23:52)
S7 Vienna Airport > Wien Mitte			
04:42	$\rightarrow$	05:01	every 30 min. (04:53-00:17)
CAT Vienna Airport > Wien Mitte			
06:08	$\rightarrow$	06:24	every 30 min. (06:06-23:36)

<sup>\*</sup> From October to May: every 30 min.

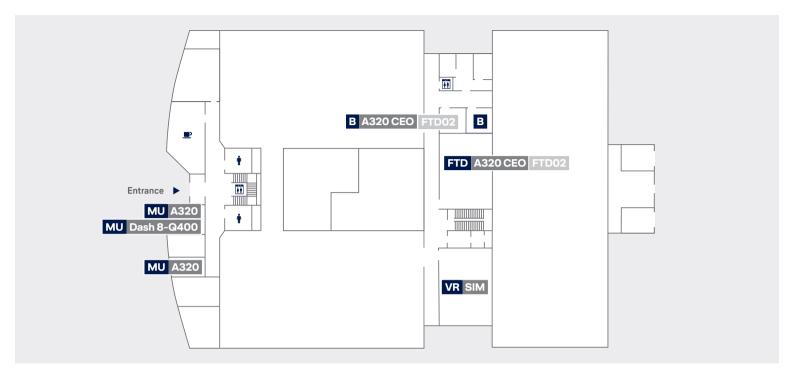
# SIMULATORS OVERVIEW

Full-Flight Simulators Airbus	Building 974		
Airbus A320-200 (FT53)	First Floor	p.11	
Airbus A320-200 (FT81)	First Floor	p.11	
Airbus A320 neo (FT85)	First Floor	p. 11	
Full-Flight Simulator Boeing	Building 974		
Boeing B787-9 (FT89)	First Floor	p.11	
Full-Flight Simulator Embraer	Building 974		
Embraer EMB-190 (FT64)	First Floor	p.11	
Full-Flight Simulator Bombardier	Buildi	ng 974	
Dash 8-Q400 (FT54)	First Floor	p.11	
Flight Training Device Level 2	Buildi	ng 974	
Airbus A320 CEO (FTD02)	Ground Floor	p.10	

Virtual Reality Building			
Airbus A320 Sim	Ground Floor	p.10	
Flat Panel Trainer Airbus	Building	g 974	
Airbus A320 (PT04)	First Floor	p.11	
Flat Panel Trainer Embraer	Building 974		
Embraer EMB-190 (PT17)	First Floor	p.11	
Mock-Up Airbus	Building 974		
Airbus A320	<b>Ground Floor</b>	p.10	
Mock-up Bombardier	Building	g 974	
Dash 8-Q400	<b>Ground Floor</b>	p.10	
Mock-up Embraer	Building	g 974	
Embraer EMB-190	First Floor	p.11	



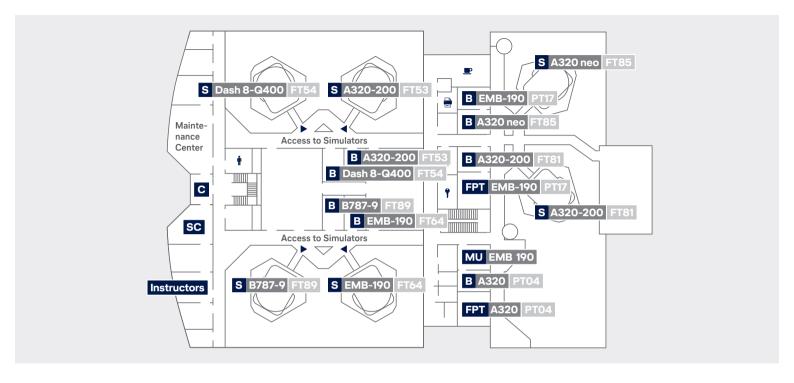
YOUR TRAINING GUIDE Simulators



## FLOOR PLANS/BUILDING 974/GROUND FLOOR

To get to your simulator training from the Austrian Airlines main entrance, follow the directions to Building 974. The porter at the entrance will be happy to assist you.

YOUR TRAINING GUIDE Floor Plans 10

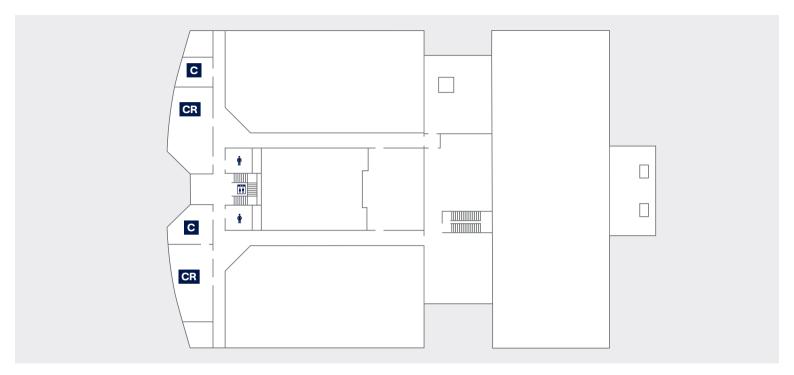


## FLOOR PLANS/BUILDING 974/FIRST FLOOR

On the First Floor of the building, you'll find the Full-Flight Simulators and the Flat Panel Trainers. The Briefing Rooms can also be found on this level. You may use the lockers to securely store

your luggage. The Break Room offers internet access as well as a place to relax during breaks.

YOUR TRAINING GUIDE Floor Plans



# FLOOR PLANS/BUILDING 974/SECOND FLOOR

There are two conference rooms and two classrooms located on the Second Floor of the building.

YOUR TRAINING GUIDE Floor Plans 12

### SERVICES OF LUFTHANSA AVIATION TRAINING

### **Group Services of Lufthansa Aviation Training**

We are there for you: 24 hours a day, 7 days a week.

Phone: +49 69 696 72 444

Fax: +49 69 696 93 950

E-mail: info@lat.dlh.de

### **Lufthansa Aviation Training Center**

Austrian Airlines Base, Bldg. 974 Administration, Room A.1.06, First Floor 1300 Vienna Airport

**Phone:** +43 51766 76607 **E-mail:** info@lat.dlh.de



## SERVICES OF LUFTHANSA AVIATION TRAINING

### **Access Key Card**

Please obtain your SIM key card at the AUA Security, main entrance, 24 hours a day, 7 days a week.

For access to the simulators you have to register under the following link: http://eservices.lufthansa-aviation-training.com/web/eregistration/login

## SERVICES / BUSINESS SERVICES

#### Internet

Terminals with free internet access:

Break Room Bldg. 974, Ground Floor > 10

#### **WLAN Zones**

All Rooms

### Copy Room

Aisle between the two simulator halls

Bldg. 974, First Floor > 11

### **Further Questions**

Please ask our colleagues at the Service Center or at Maintenance.

They will be glad to assist you.

Maintenance Bldg. 974, First Floor > 11
Service Center Bldg. 974, First Floor > 11

## SERVICES / FOOD AND BEVERAGES

#### Restaurant

Our restaurant in Building 975 serves you lunch, snacks and a selection of beverages.

Opening hours: Mon-Fri 8:00 a.m. to 3:30 p.m.

Lunch: 11:30 a.m. to 2:00 p.m.

### **Vending Machines**

Snacks are available from the vending machines,

24 hours a day, 7 days a week.

Break Room Bldg. 974, Ground Floor > 10
Break Room Bldg. 974, First Floor > 11

## SERVICES/LOCKERS, PARKING, FIRST AID

#### Lockers

There are lockers available for your manuals.
Bldg. 974, First Floor

### **Parking**

There are parking spaces in front of Building 974. If these are full, please ask the porter at the Austrian Airlines main entrance for access to the Austrian Airlines parking lot next to Building 976.

Lufthansa Aviation Training Center > 4

#### First Aid

Trained first aid staff can be requested via the Maintenance.

Bldg. 974, First Floor > 11

#### Disabled toilet

The disabled toilet is located in the neighbouring building of the Austrian Airlines airport base.

YOUR TRAINING GUIDE Services 17

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### SERVICES / CUSTOMER SATISFACTION MANAGEMENT

### We value your feedback

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

#### Our staff

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

#### eTLB satisfaction survey

After your simulator session, a short satisfaction survey will appear on the display of your eTLB. This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB on every simulator.

#### E-Mail and contact

Like to send feedback from outside the Training Center? Please e-mail us at info@lat.dlh.de, or visit our website lufthansa-aviation-training.com and use the contact form in the contact area.



Lufthansa Aviation Training Austria GmbH Austrian Airlines Base, Building 974 1300 Vienna Airport Austria

#### Contact

**Phone:** +43 51766 76607 **E-mail:** info@lat.dlh.de lufthansa-aviation-training.com

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