



# YOUR **TRAINING** GUIDE



Zurich



**Lufthansa**  
**Aviation Training**

Home of Training Competence

# KEY MAP

|                                                                                  |                     |                                                                                   |                                     |                                                                                     |                             |
|----------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------|-----------------------------|
|  | Assembly Point      |  | Cabin Training Device               |  | Lufthansa Aviation Training |
|  | Coffee Break Room   |  | Full Flight Simulator               |                                                                                     |                             |
|  | CTD                 |  | Flight Navigation Procedure Trainer |                                                                                     |                             |
|  | Defibrillator       |  | Flight Training Device Level 2      |                                                                                     |                             |
|  | Disabled toilet     |  | Integrated Procedure Trainer        |                                                                                     |                             |
|  | Eye Shower          |  | Mixed Reality Trainer               |                                                                                     |                             |
|  | Fire protection     |                                                                                   |                                     |                                                                                     |                             |
|  | First aid           |                                                                                   |                                     |                                                                                     |                             |
|  | Lift                |                                                                                   |                                     |                                                                                     |                             |
|  | Lockers             |                                                                                   |                                     |                                                                                     |                             |
|  | Restroom Women, Men |                                                                                   |                                     |                                                                                     |                             |
|  | Rest Room           |                                                                                   |                                     |                                                                                     |                             |
|  | Shower              |                                                                                   |                                     |                                                                                     |                             |
|  | Tram Station        |                                                                                   |                                     |                                                                                     |                             |

# TABLE OF CONTENTS

## Location

|                                    |   |
|------------------------------------|---|
| Lufthansa Aviation Training Center | 4 |
|------------------------------------|---|

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## Directions

|                                               |   |
|-----------------------------------------------|---|
| Directions by Aircraft, Car, Public Transport | 5 |
|-----------------------------------------------|---|

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## Access

|                                             |   |
|---------------------------------------------|---|
| Access to the Building and Training Devices | 6 |
|---------------------------------------------|---|

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## Training Facilities

|                     |   |
|---------------------|---|
| Overview Building   | 7 |
| Overview Simulators | 8 |

## Floor Plans

|                          |    |
|--------------------------|----|
| Building / Level 0       | 10 |
| Building / Level E1 & E2 | 11 |
| Building / First Floor   | 12 |
| Building / Second Floor  | 13 |
| Building / Third Floor   | 14 |

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## Services

|                                         |    |
|-----------------------------------------|----|
| Services of Lufthansa Aviation Training | 15 |
| Food and Beverages                      | 16 |
| Lockers and Parking                     | 17 |
| Customer Satisfaction Management        | 18 |



## LOCATION / LUFTHANSA AVIATION TRAINING CENTER



**More Information**  
Training Facilities p.7

The Lufthansa Aviation Training Center Zurich is located near Zurich Airport.

# DIRECTIONS / DIRECTIONS BY AIRCRAFT, CAR, PUBLIC TRANSPORT

## Aircraft

You can take a taxi from the terminal to the Training Center at Cherstrasse 1, Opfikon. Alternatively, you can take the tram (line 10 or 12) from the airport's bus/tram terminal to "Rümlang, Bäuler" (3 stops). From there, it is a three-minute walk to the Training Center.

## Car

Lufthansa Aviation Training is located close to the A1 motorway towards Berne/Basel. The closest exits are "Zürich Seebach" and "Glattbrugg".

**Please note that there is no visitor parking available.** Please park at the Airport and take tram No. 10 or 12 to our training center (5-minute tram-ride to tram stop "Rümlang, Bäuler").

## Public Transport

From downtown Zurich to LATC ZRH:

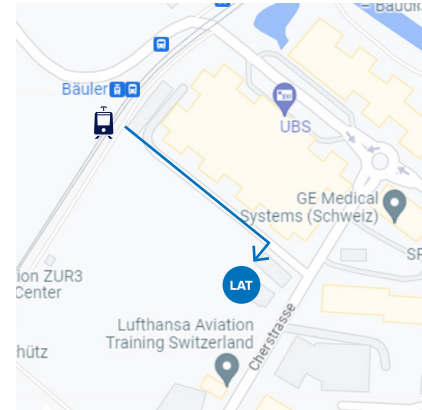
- Train S3, S9 and S15 to "Glattbrugg" (about 10 min)
- Train S7 to "Opfikon" (about 15 min)

There are direct connections between 05:39 and 00:09, also on weekends and public holidays.

From Zurich Airport to LATC ZRH:

- Tram 10/12 (5 min) and Bus 510 (5 min) to "Rümlang, Bäuler"
- Bus 768 to "Glattbrugg Post" (7 min)

**Timetables:**  
for buses and trams: [www.zvv.ch](http://www.zvv.ch)  
for trains: [www.sbb.ch](http://www.sbb.ch)



# ACCESS / ACCESS TO THE BUILDING AND TRAINING DEVICES

## **Building access and check-in for simulator training**

Access to the building is granted with an entitled company badge or QR-Code which is issued after completing your online registration with all required information. The QR-Code is valid for six month and must be renewed proactively. The link to our eRegistration tool can be found here:

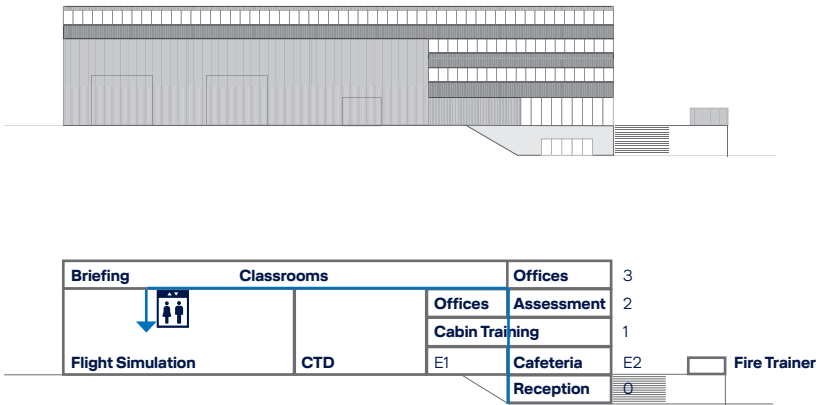
<https://eservices.lufthansa-aviation-training.com/web/eregistrationzrh/>

Additionally, to access the simulators, an entitled badge or a check-in for the session are needed.

For simulator check-in please contact our reception upon arrival or use the check-in station in the reception area or by the simulator entrance gate on the first floor outside opening hours. Please visibly carry your company badge on you at all times inside the building.

# TRAINING FACILITIES / OVERVIEW BUILDING

Covering an area of 11,000 square meters, the Lufthansa Aviation Training Center in Zurich unites the complete infrastructure of an aviation training center under one roof, including the Flight School and Assessment Center. Eight state-of-the-art full-flight simulators with technical rooms and flexible work stations offer everything that meets today's requirements for leading-edge airline training. In another hall, there are five fully equipped cabin trainers for cabin crew training. In addition, there are workshop rooms, focus, training and briefing rooms as well as a cafeteria and catering area, which can be used for mobile work.



Access to flight simulator hall via 3rd floor.

## TRAINING FACILITIES / OVERVIEW SIMULATORS

### Full-Flight Simulators Airbus

|                                     | Floor       |       |
|-------------------------------------|-------------|-------|
| Airbus A220 (FT123)                 | First Floor | p. 12 |
| Airbus A320-200 (FT120)             | First Floor | p. 12 |
| Airbus A330-200/<br>340-300 (FT121) | First Floor | p. 12 |
| Airbus A350-900 (FT127)             | First Floor | p. 12 |

### Full-Flight Simulator Boeing

|                          | Floor       |       |
|--------------------------|-------------|-------|
| Boeing 777-300ER (FT122) | First Floor | p. 12 |

### Full-Flight Simulators Embraer

|                         | Floor       |       |
|-------------------------|-------------|-------|
| Embraer E190-E2 (FT124) | First Floor | p. 12 |

### Full-Flight Simulators Rega

|                        | Floor       |       |
|------------------------|-------------|-------|
| Challenger 650 (FT125) | First Floor | p. 12 |
| H145/AW169 (FT126)     | First Floor | p. 12 |

### Flight Training Device Level 2

|                     | Floor       |       |
|---------------------|-------------|-------|
| Airbus A320 (FTD01) | First Floor | p. 12 |

### Flat Panel Trainers (IPT) Airbus

|                    | Floor       |       |
|--------------------|-------------|-------|
| Airbus A220 (PT23) | Third Floor | p. 14 |
| Airbus A3xx (PT20) | Third Floor | p. 14 |

### Flat Panel Trainer (IPT) Boeing

|                   | Floor       |       |
|-------------------|-------------|-------|
| Boeing 777 (PT22) | Third Floor | p. 14 |

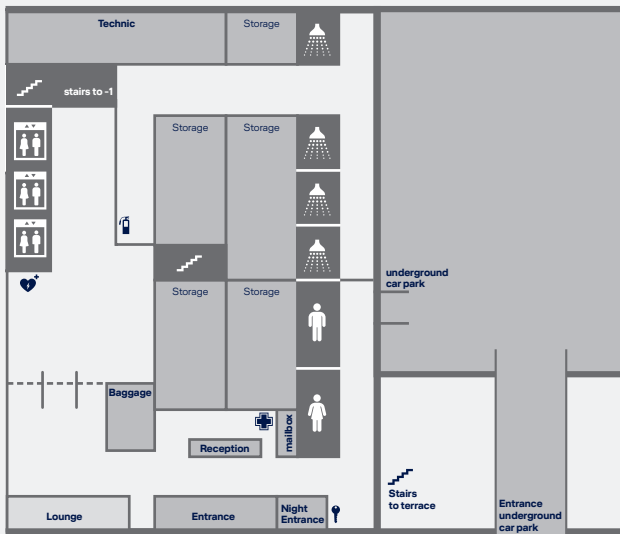
### Other Training Devices

|                             | Floor        |       |
|-----------------------------|--------------|-------|
| FNPT Diamond DA-42 TDI      | Second Floor | p. 13 |
| Airbus VR Procedure Trainer | Third Floor  | p. 14 |
| MRT DA42                    | Third Floor  | p. 14 |

# TRAINING FACILITIES / OVERVIEW SIMULATORS

| <b>Safety Training Devices</b> | <b>Floor</b>                      |              |
|--------------------------------|-----------------------------------|--------------|
| CTD Airbus A220                | <b>Level E1</b>                   | <b>p. 11</b> |
| CTD Airbus A320                | <b>Level E1</b>                   | <b>p. 11</b> |
| CTD Airbus A330/340            | <b>Level E1</b>                   | <b>p. 11</b> |
| CTD Boeing 777-300             | <b>Level E1</b>                   | <b>p. 11</b> |
| CTD Embraer E170               | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Airbus A220        | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Airbus A320/321    | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Airbus A330/340    | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Airbus A350        | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Embraer E190-E2    | <b>Level E1</b>                   | <b>p. 11</b> |
| Doortrainer Gulfstream G5      | <b>Level E1</b>                   | <b>p. 11</b> |
| Flight Deck Access Trainer     | <b>Level E1</b>                   | <b>p. 11</b> |
| Pilot Incapacitation Trainer   | <b>Level E1</b>                   | <b>p. 11</b> |
| Rafts                          | <b>Level E1</b>                   | <b>p. 11</b> |
| Slides                         | <b>Level E1</b>                   | <b>p. 11</b> |
| Real Fire Fighting Trainer     | <b>Level E2 (next to terrace)</b> | <b>p. 11</b> |
| Emergency Trainer              | <b>First Floor</b>                | <b>p. 12</b> |
| Equipment Parcours             | <b>First Floor</b>                | <b>p. 12</b> |
| Medical Mock-Up                | <b>First Floor</b>                | <b>p. 12</b> |
| Medical Trainer                | <b>First Floor</b>                | <b>p. 12</b> |

| <b>Service Training Devices</b>       | <b>Floor</b>       |              |
|---------------------------------------|--------------------|--------------|
| Beauty & Hair                         | <b>First Floor</b> | <b>p. 12</b> |
| Service Parcours                      | <b>First Floor</b> | <b>p. 12</b> |
| Service Training short-haul           | <b>First Floor</b> | <b>p. 12</b> |
| Service Training long-haul<br>Y-Class | <b>First Floor</b> | <b>p. 12</b> |
| Service Training long-haul<br>C-Class | <b>First Floor</b> | <b>p. 12</b> |

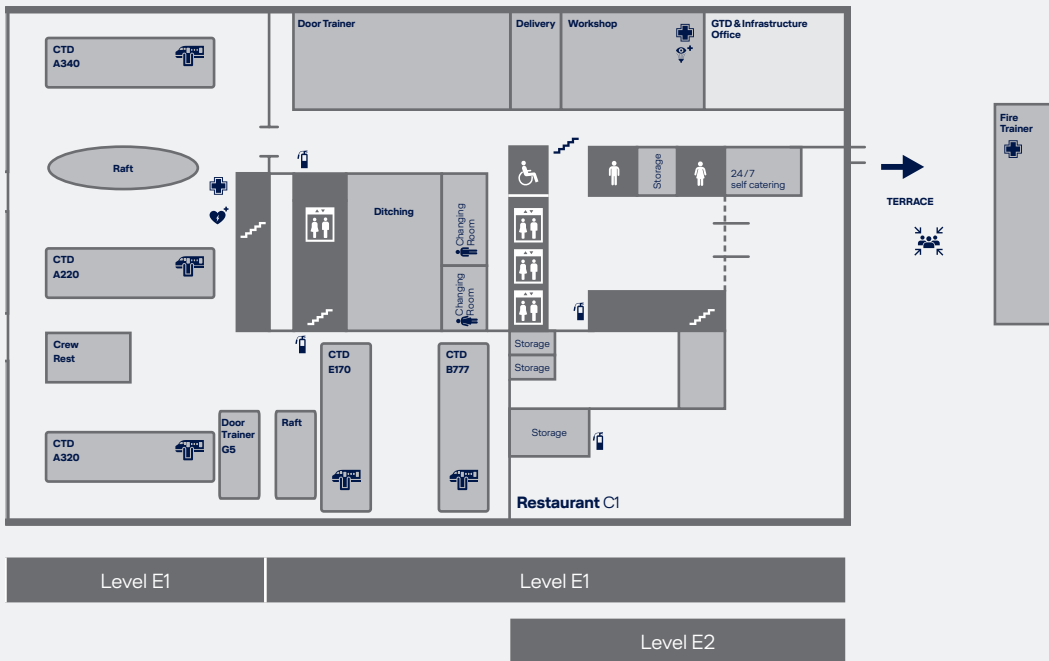


Level 0

Outside

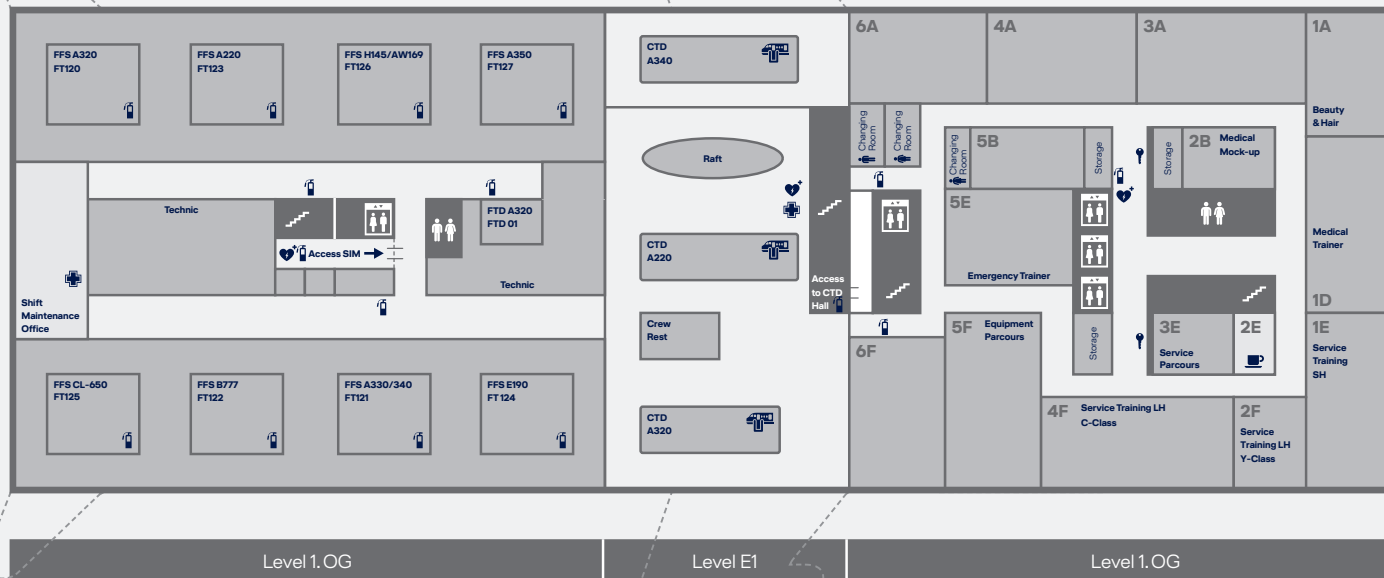
## FLOOR PLANS / LEVEL 0

The entrance and the reception are located on level 0.



## FLOOR PLANS / LEVEL E1 & E2

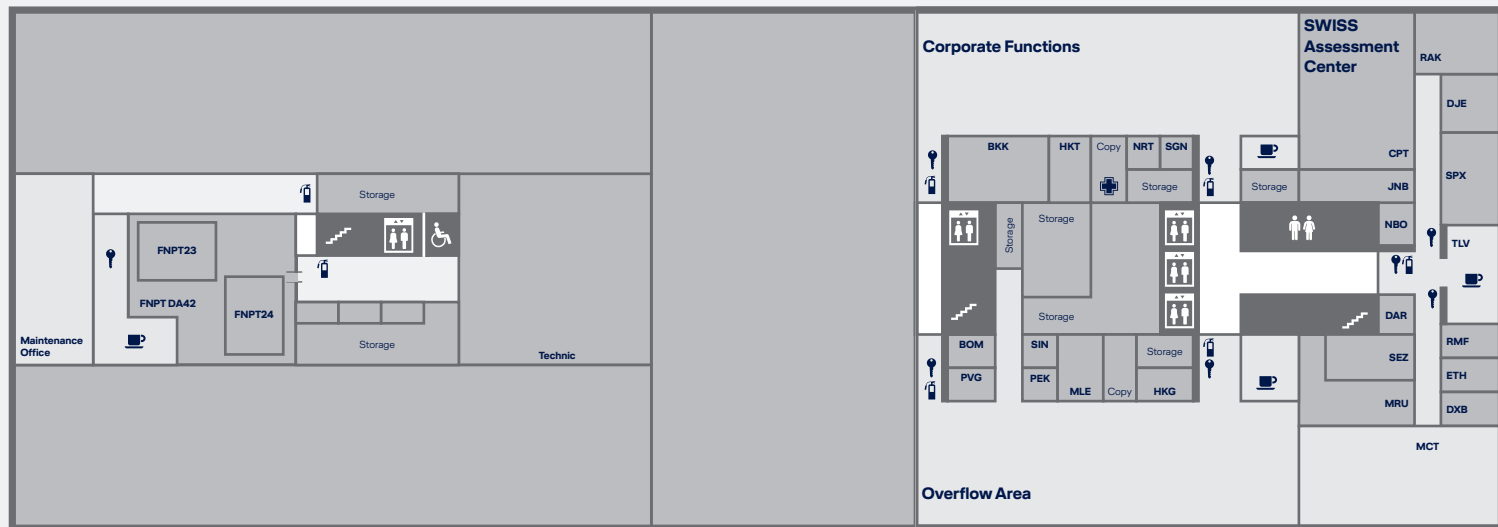
The cabin trainers and the door trainers are located on level E1. And the cafeteria is based on level E2.



## FLOOR PLANS / FIRST FLOOR

The service training, beauty, medical and equipment training rooms as well as some classrooms and the emergency trainer are situated on the first floor.

The simulators can only be accessed via the third floor. Please follow the signs.



Level 2.OG

Level E1

Level 2.OG

## FLOOR PLANS / SECOND FLOOR

The LAT administrative offices and the SWISS Assessment Center are located on the second floor. And also the FNPTs are located here but can only be accessed via the third floor.



# SERVICES / SERVICES OF LUFTHANSA AVIATION TRAINING

## Group Services of Lufthansa Aviation Training

24/7 Helpline

**Phone:** +49 69 696 72 444

## Reception Desk Zurich

Our reception team is here to assist you with any questions, issues, or additional information you may need during your stay at LATC ZRH.

Opening hours: Mon-Fri 7:00 a.m. to 5:00 p.m.

**Phone:** +41 44 564 5900

**E-mail:** [empfang\\_zrh@lat.dlh.de](mailto:empfang_zrh@lat.dlh.de)

## Printer-Service

To print, send an email with a PDF attachment to [mobi@dlh.de](mailto:mobi@dlh.de). You will receive a PIN code by email. Use this PIN to print your document on the printer listed below. If you are using a non-corporate email address, enter the received PIN and tap "OK" to complete the registration. Printer location: PZRH0203-3rd floor, room 3\_11B (near the briefing rooms)

## Internet/WI-FI

Public WI-FI is available throughout the building. Connect to "WLAN LAT CH Public" and register using your mobile phone number including country code. You will receive an SMS with your

username and password - please do not delete this message! LHG and SWISS employees can connect to their regular corporate WI-FI networks.

## Taxi-Service

To order your taxi contact the reception desk or use the QR Code.



Username: LAT

Password: LAT20

# SERVICES / FOOD AND BEVERAGES

## **Restaurant / Self-catering / Vending Machines**

If you feel like a coffee, snack, sandwich or hot lunch, head over to our C1 restaurant on level E2, open Monday to Friday from 07:00 a.m. to 2:30 p.m.

Hot meals are available from 11:00 a.m. to 01:30 p.m.

Please note: The restaurant is closed on weekends and may also be closed on public holidays. Check the information screens for current updates.

Outside restaurant hours, a 24/7 self-catering area is available, offering sandwiches, salads and ready-to-eat meals which can be heated in the provided microwaves. You are also welcome to heat up your own food there.

Additionally, vending machines with snacks and drinks are located in the break areas on every floor.



**More Information**

**Training Facilities Overview p.7**

# SERVICES / LOCKERS AND PARKING

## **Baggage and Lockers**

There is a storage room for suitcases next to the reception desk during reception hours. Lockers for smaller bags are provided opposite the reception desk as well as on the first and third floor. Long-time lockers with a personal key are available on the third floor upon request. **Please contact:** [michael.buehrer@lat.dlh.de](mailto:michael.buehrer@lat.dlh.de)

## **Parking**

Please note that there is no visitor parking available. Please park at the Airport and take tram No. 10 or 12 to our training center (5-minute tram-ride to tram stop "Rümlang, Bäuler").

# SERVICES / CUSTOMER SATISFACTION MANAGEMENT

## **We value your feedback**

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism helps us improve. We look forward to receiving your comments. Please e-mail us at [info@lat.dlh.de](mailto:info@lat.dlh.de), or visit our website [lufthansa-aviation-training.com](http://lufthansa-aviation-training.com) and use the contact form in the contact area.

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