

Press release Lufthansa Aviation Training opens Virtual Reality Hubs for cabin training

- Innovative VR Training for flight attendants starts in Frankfurt and Munich
- LAT becomes Europe's leading provider of virtual reality in cabin crew training

Munich, 2 April 2019

Lufthansa Aviation Training (LAT) now offers an innovative Virtual Reality Training for flight attendants in Frankfurt and Munich. In modern VR hubs, these flight attendants will in future undergo safety relevant trainings as part of their recurrent training in a virtual way.

The launch of the Virtual Reality Training in Frankfurt and Munich is an important milestone for the training provider Lufthansa Aviation Training (LAT): In a very short time, the company has implemented a state-of-the-art virtual training course for flight attendants together with the customer Lufthansa and the company NMY GmbH. In concrete terms, each year around 18,500 Lufthansa flight attendants will now be able to practice some of their safety-related training required by the authorities virtually. LAT also plans the expansion of the VR training in other areas of cabin crew training in the future. Ola Hansson, Managing Director at LAT: "We are very proud that we can now officially start with the virtual training for Lufthansa flight attendants and offer them the most modern VR training center for the aviation sector in Europe. Digitalization is one of LAT's focus topics and with the new VR hubs we have a great example of how consistently and at the pulse of time we are pushing these topics forward."

From the training center directly into the aircraft

For the training itself, VR glasses are handed out to the participants – then they are taken to one of the 18 new VR cabins (each approx. 3.00 x 3.00 meters in size) at LAT's training locations in Frankfurt and Munich. As soon as the trainees put on their VR glasses, they are immediately in a virtual plane and receive a short introduction from the digital assistant "VIA" (short for "Virtual Interactive Assistant"). During the entire exercise, a panel operator in the VR hub has a constant view of the action via several monitors: They transmit live videos from each cabin as well as what the participants are seeing through their VR glasses. Trainee and operator can also contact each other directly at any time - whether for questions or assistance. A major advantage of the new virtual training is that several flight attendants can now practice at the same time. Compared to training on a real aircraft or a cabin simulator, VR training is also the most efficient and cost-effective solution.

Please follow the download link for a short video about LAT's new Virtual Reality Training: <u>https://we.tl/t-z0fy6YwpOj</u>.



About Lufthansa Aviation Training

Lufthansa Aviation Training GmbH, formed at the beginning of 2017 from Lufthansa Flight Training and Swiss Aviation Training, is one of the leading companies in the field of flight training with its competence in the training and further education of cockpit and cabin personnel at twelve training locations. Lufthansa Aviation Training's customer portfolio includes over 200 nationally and internationally renowned airlines and the Lufthansa Group airlines. The company is located in Hallbergmoos near Munich and employs around 1,000 people.

Lufthansa Aviation Training bundles all Lufthansa Group flight schools in Germany, Switzerland and the USA under the European Flight Academy brand. Graduates meet the high standards of the airlines of the Lufthansa Group and receive exclusive access to their internal job market. This guarantees the best chances of employment and extensive career options as a commercial aircraft pilot for the Lufthansa Group.

Further information on Lufthansa Aviation Training and European Flight Academy are available online via <u>www.lufthansa-aviation-training.com</u> and <u>www.european-flight-academy.com</u>.

Press contact

Lufthansa Aviation Training Dirk Sturny Head of Corporate Communications Zeppelinstr. 1-3 85399 Hallbergmoos, Germany Phone: +49 89 977 6447 Email: <u>dirk.sturny@lat.dlh.de</u> www.lufthansa-aviation-training.com