

INFORMATION ON SAFETY MEASURES AT LAT FACILITIES IN AUSTRIA

As of: 11/23/2021

Dear Sir or Madam,

In the course of the Corona pandemic, extensive protective measures apply in our training centers, about which we would like to inform you in the following and kindly ask you to observe them.

The Austrian Government has decided a **lockdown** in Austria with effect of **November 22, 2021 until December 13, 2021** for **all people (also vaccinated)**.

- If you have symptoms of illness, please refrain from coming to our training centers.
- Accompanying persons, who are not exercising actively, have no access to our training devices at the moment
- Please mind social distancing and bear in mind that the minimum distances according the local regulations differ between Austria (2 m), Germany and Switzerland (1.5 m).
- The following 3G or 3G-Plus access regulations have been in effect at our locations in Germany since November 16:
 - o **At our location in Vienna 3G-Plus is mandatory:** Customers, service providers, trainers and suppliers must be vaccinated, recovered, or tested (**negative PCR test. Antigen, RT-LAMP or TMA test are not allowed**) **every 72 hours**. Please note that a corresponding 3G-Plus certificate must be carried with you and controls will take place at our Training site.
 - o FFP2/KN95 masks are required in all indoor areas
 - o **For people who have been tested:**
The test has to be performed from an organization or institution which releases an official test certificate (for example test centers, farmacies and so on).

- **For vaccinated persons:**
Proof of Covid 19 vaccinations in German, English, French, Italian or Spanish language in digital or paper form (for example: yellow WHO vaccination certificate). The vaccination must have been carried out with a vaccine listed on the website of the Paul-Ehrlich-Institut - COVID-19 Vaccines (pei.de).
The last necessary vaccination must have been given at least 14 days ago.
 - **For recovered persons:**
Proof of the positive PCR test result (in German, English, French, Italian or Spanish language) has to be at least 28 days old, but no older than 6 months.
 - Please note that controls will take place at our sites for this purpose in all locations.
 - **LH Group employees are considered customers**
- In addition to the access regulation, **please note as well the 3G or even the 2G rules may apply**. This applies at public transport, shops, airports and during the stay in our training centers.
 - Please also check before your arrival whether any official requirements for wearing mouth and nose protection in public (e.g. shops or local public transport) apply.
 - Please wash your hands as frequently and thoroughly as possible.
 - Please sneeze or cough in to your sleeve/elbow, or cover your nose and mouth with a tissue.
 - Please contact our local staff if someone shows any symptoms of an infection. Our staff is familiar with processes to follow regarding suspected cases.
 - Please note that we may ask for certain contact information during check-in / registration at our facility. We may need those in case infections chains have to be retraced by authorities.
 - Please be informed that local canteens or cafés may temporarily be closed or open with a limited offering. Our staff can provide you with information about the current opening hours.
 - Please limit your stay in our training centers to a minimum duration.
 - Furthermore, please notify us immediately, if members of your crew, who trained in our training centers within the last 14 days got infected with the Corona Virus. In this case, please inform your responsible Key Account Manager and in addition externalsalesteam@lat.dlh.de and ato.007@lat.dlh.de.
 - Please note also the country specific Corona entry requirements.
 - Austria: www.oesterreich.gv.at/en/themen/coronavirus_in_oesterreich/pre-travel-clearance.html

Of course, we have also introduced measures to protect your trainees and to offer a training procedure that is safe and according to the best possible usual standards.

- We developed the taken measures involving specialists from nearly all training facilities and departments as well as our working council to ensure a safe training.
- All implemented measures are adhering to the respective legal requirements issued by authorities, as well as additional recommendations of Lufthansa Group medical team.
- All LAT personnel in contact with customers will wear a mouth-nose-protection in accordance with the local mask requirement.
- We regularly recheck cleaning intervals and scope to according to the training volume and the guidelines of the Lufthansa Group medical service.
- We offer disinfectant wipes in our full flight simulators as well as hand disinfection at several places in our training facilities.
- We try to keep the number of staff present as low as possibly without impairing our devices reliability.

Please consider the following facts around your training:

Hotels:

- Generally guests must be vaccinated or recovered – exception for business travelers, a **PCR test** is sufficient.
- Hotel stays are permitted for business travel. Please carry the booking confirmation letter with you at all times. Please do however contact the hotel yourselves, since the rules may change on a daily basis.
- Leaving the Hotel is only allowed for:
 - o business reasons (Sim Center or back)
 - o medical reason (doctor or pharmacy)
 - o food stores only (no shopping or restaurants)
 - o bank
 - o post office
 - o walking/jogging
- In this case restaurants and wellness areas in the hotel may not be used. Meals in hotel rooms are available.

Reminder: Entering Austria – no changes

- When entering Austria from abroad in most of the cases an online Pre-Travel-Clearance is mandatory.
Further information www.oesterreich.gv.at/en/themen/coronavirus_in_oesterreich/pre-travel-clearance.html
Pre-Travel Clearance form [Pre-Travel-Clearance form in English](#)
- **2,5G rule** (vaccinated, recovered, **PCR tested**)
 - vaccination certificate from SARS-CoV-2 issued in German or English language (Moderna, Biontec Pfitzer, Johnson& Johnson, AstraZeneca, Sinopharm, Sinovac only)
 - recovery certificate from SARS-CoV-2 issued in German or English language.
 - presentation of a medical certificate or proof of a valid negative test result for SARS-CoV-2 (**PCR only**),

Training at Lufthansa Aviation Training in Vienna:

- vaccination certificate
- recovery certificate
- current PCR test (valid 72h after testing)

Expect **Checks**:

- Entering the Sim Center base
- Random checks in the Sim Center
- Police Checks in public areas

Explanation:

- Vaccinated: vaccination certificate from SARS-CoV-2 issued in German or English language (Moderna, Biontec Pfitzer, Johnson& Johnson, AstraZeneca, Sinopharm, Sinovac only) – valid 9 month
- Recovered: recovery certificate from SARS-CoV-2 issued in German or English language – valid 6 month

Test Center Vienna Airport:

<u>Vienna Airport:</u>	Method of detection	Service hours	Price	Time until result is available
Health Center, Information Office Park 3 https://www.viennaairport.com/coronatest	PCR	7 a.m. – 6.30 p.m.	69 EUR	12-24 hours
	Antigen	7 a.m. – 6.30 p.m.	25 EUR	30 minutes
Vienna Airport https://www.pcrtestwien.at/pcr-test-flughafen-wien/	PCR	Monday to Friday	75 EUR	7-24 hours
	PCR express	8 a.m. – 7 p.m.	159 EUR	4 hours
	Antigen	Saturday 8 a.m. – 3 p.m.	29 EUR	15 minutes

We will be happy to answer any questions you may have. We thank you for your cooperation and look forward to welcoming you to our training centers soon.

Many thanks for your understanding and cooperation.

Kind regards,

Your team from Lufthansa Aviation Training