

INFORMATION ON SAFETY MEASURES AT LAT FACILITIES IN GERMANY AND AUSTRIA

As of: 26/04/2022

Dear Sir or Madam,

In the course of the Corona pandemic, extensive protective measures apply in our training centers, about which we would like to inform you in the following and kindly ask you to observe them.

- If you have symptoms of illness, please refrain from coming to our training centers.
- Accompanying persons, who are not exercising actively, have no access to our training devices at the moment
- Please mind social distancing and bear in mind to keep a minimum distance
- The following access regulations have been in effect at our locations in Germany and Austria since March 29th:
 - o Until further notice, the 3G access controls at the entrance will no longer take place. Please do however carry your 3G ID with you in case it will be demanded (3G = vaccinated, recovered or tested (negative COVID-19 Antigen, RT-LAMP or TMA test) every 24 hours or negative PCR Test every 48 hours)
 - o **For people who have been tested:**
The test has to be performed from an organization or institution which releases an official test certificate (for example test centers, pharmacies and so on).
 - o **For vaccinated persons:**
Proof of Covid 19 vaccinations in German, English, French, Italian or Spanish language in digital or paper form (for example: yellow WHO vaccination certificate). The vaccination must have been carried out with a vaccine listed on the website of the Paul-Ehrlich-Institut - COVID-19 Vaccines (pei.de).
The last necessary vaccination must have been given at least 14 days ago.
 - o **For recovered persons:**
Proof of the positive PCR test result (in German, English, French, Italian or Spanish language) has to be at least 28 days old, but no older than 6 months.

- Please note that controls will take place at our sites for this purpose in all locations.
- **LH Group employees are considered customers**
- The following rules apply for wearing face masks at our training locations:
 - At our locations in Germany, the medical mask (FFP1) remains obligatory on all traffic routes in the building, in the classrooms and in all training devices. Wearing an FFP2 mask is optional.
 - At our locations in Austria and Switzerland, wearing a face mask is no longer mandatory, but it remains recommended.
- Please note that the maximum number of participants in the lecture halls has been increased to 20 people.
- Please also check before your arrival whether any official requirements for wearing mouth and nose protection in public (e.g. shops or local public transport) apply.
- Please wash your hands as frequently and thoroughly as possible.
- Please sneeze or cough in to your sleeve/elbow, or cover your nose and mouth with a tissue.
- Please contact our local staff if someone shows any symptoms of an infection. Our staff is familiar with processes to follow regarding suspected cases.
- Please be informed that local canteens or cafés may temporarily be closed or open with a limited offering. Our staff can provide you with information about the current opening hours.
- Please limit your stay in our training centers to a minimum duration.
- Furthermore, please notify us immediately, if members of your crew, who trained in our training centers within the last 14 days got infected with the Corona Virus. In this case, please inform your responsible Key Account Manager and in addition externalsalesteam@lat.dlh.de and ato.007@lat.dlh.de.
- Please note also the country specific Corona entry requirements.
 - Germany: <https://www.auswaertiges-amt.de/en/coronavirus/2317268>

Of course, we have also introduced measures to protect your trainees and to offer a training procedure that is safe and according to the best possible usual standards.

- We developed the taken measures involving specialists from nearly all training facilities and departments as well as our working council to ensure a safe training.
- All implemented measures are adhering to the respective legal requirements issued by authorities, as well as additional recommendations of Lufthansa Group medical team.

- All LAT personnel in contact with customers will wear a mouth-nose-protection in accordance with the local mask requirement.
- We regularly recheck cleaning intervals and scope to according to the training volume and the guidelines of the Lufthansa Group medical service.
- We offer disinfectant wipes in our full flight simulators as well as hand disinfection at several places in our training facilities.
- We try to keep the number of staff present as low as possibly without impairing our devices reliability.

Many thanks for your understanding and cooperation.

Kind regards,

Your team from Lufthansa Aviation Training