

INFORMATION ON MEASURES AT LAT FACILITIES

Dear Sir or Madam,

In the course of the Corona pandemic, extensive protective measures apply in our training centers, about which we would like to inform you in the following and kindly ask you to observe them.

- If you have symptoms of illness, please refrain from coming to our training centers.
- Please mind social distancing and bear in mind that the minimum distances according the local regulations differ between Austria (1 m), Germany (1.5 m) and Switzerland (2 m).
- Please respect our policy to wear mouth-nose-protection throughout all training facilities. We kindly ask you to bring your own protection mask. Please check the current local regulations before travelling to the respective training facilities.
- Please observe the hand hygiene and wash your hands as frequently and thoroughly as possible.
- Please sneeze or cough in to your sleeve/elbow, or cover your nose and mouth with a tissue.
- Please contact our local staff if someone shows any symptoms of an infection. Our staff is familiar with processes to follow regarding suspected cases.
- Please note that we may ask for certain contact information during check-in / registration at our facility. We may need those in case infections chains have to be retraced by authorities.
- Please be informed that local canteens or cafés are temporarily closed or open with a limited offering. Our staff can provide you with information about the current opening hours.
- Please limit your stay in our training centers to a minimum duration.

Of course, we have also introduced measures to protect your trainees and to offer a training procedure that is safe and according to the best possible usual standards.

- We developed the taken measures involving specialists from nearly all training facilities and departments as well as our working council to ensure a safe training.
- All implemented measures are adhering to the respective legal requirements issued by authorities, as well as additional recommendations of Lufthansa Group medical team.
- All LAT personnel in contact with customers will wear a mouth-nose-protection.
- We regularly recheck cleaning intervals and scope to according to the training volume and the guidelines of the Lufthansa Group medical service.
- We offer disinfectant wipes in our full flight simulators as well as hand disinfection at several places in our training facilities.
- We try to keep the number of staff present as low as possibly without impairing our devices reliability.

Many thanks for your understanding and cooperation.

Kind regards,

Your team from Lufthansa Aviation Training